



## Privacy Policy

Last Updated: August 20, 2010

### Commitment

Your privacy is important to us. This privacy policy explains how Tridak LLC uses and protects any information that you give Tridak LLC when you use this website.

To make this notice easy to find, we make it available on our website and at every point where personally identifiable information may be requested.

Tridak LLC is free to change this policy at any time and we suggest that you visit this area frequently to stay informed.

This notice applies to all information collected or submitted on the Tridak LLC Web site. On some pages, you can order products, make requests, and register to receive materials. The types of personal information collected on these pages are:

Name  
Address  
Company  
Job Title  
Email Address  
Phone Number  
Credit/Debit Card Information (when placing an order)  
Other relevant information pertaining to the request made

### What We Do with the Information

Any information you give to Tridak LLC is used solely by the company to provide you with the information and assistance you have requested. Under certain circumstances, such as when you place an order for products or request follow up assistance, your contact information may be shared with authorized Tridak sales partners in order to fulfill your request. We do not, under any circumstance, sell or share your contact information to third parties.

In addition, your information may be used for the following:

- Internal record keeping purposes
- To improve and update our website
- Upon providing your contact information, if you give us permission, you may receive a quarterly e-newsletter

### How We Use Cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyze web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your need, likes, and dislikes by gathering and remembering information about your preferences.

We use traffic-log cookies to identify which pages are being used. This helps us analyze data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis and then the data is removed from the system.

Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. However, declining cookies may prevent you from taking full advantage of the website.

We never use or share the personally identifiable information provided to us online in ways unrelated to ones described above without also providing you an opportunity to opt-out or otherwise prohibit such unrelated uses.

## **How to Contact Us**

Should you have other questions or concerns about these privacy policies, please call us at 860-626-6700 or send us an email at [info@tridak.com](mailto:info@tridak.com).